

# ROLES AND RESPONSIBILITIES: MEDICARE WELLNESS VISIT USING TEAM-BASED CARE MODEL

YOUR LOGO HERE

	POPULATION HEALTH	CLERICAL SUPPORT	CLINICAL SUPPORT	PROVIDER
PRE-VISIT PLANNING	<p>Generate reports identifying patient with MC FFS or MA plans who have not had an AWV in past 12 months</p> <p>Conduct outreach to patients encouraging AWV (mail, phone or Patient Portal)</p>	<p>Patient request Welcome to Medicare or Annual Wellness Visit = Annual Wellness Visit - <u>Schedule AWV</u> (Note the visit type as either):</p> <ol style="list-style-type: none"> <li>1) Welcome to Medicare</li> <li>2) Annual Wellness Visit: Initial or Subsequent</li> </ol> <p>Annual Wellness Visit Patient Packet either:</p> <ol style="list-style-type: none"> <li>1) Mail to patient</li> <li>2) Send to Patient Portal</li> <li>3) Have patient come in 15 minutes early to complete</li> </ol>	<p>Scan schedule for Medicare fee for service or Medicare Advantage patient with follow-up visits scheduled:</p> <ol style="list-style-type: none"> <li>1) AWV in past year?</li> <li>2) Can visit be extended to AWV? - <u>Schedule AWV</u> (Note the visit type as either):</li> </ol> <ol style="list-style-type: none"> <li>1) Welcome to Medicare</li> <li>2) Annual Wellness Visit Initial or Subsequent</li> </ol> <p>* View visit type and update EMR (pull correct templates)</p> <p>* Identify gaps in care / standing orders</p> <p>* Welcome to Medicare?</p> <ol style="list-style-type: none"> <li>1) EKG? (optional - ck w/ provider)</li> </ol>	<p>Review Problem list and assess potential diagnosis of specialty</p>
DURING VISIT			<p>* Perform Standard rooming procedures</p> <p>* Transcribe and/or scan HRA into EMR</p> <p>* Update Care Team info</p> <p>* Welcome to Medicare? - Perform Visual Acuity Screen</p>	<p>* Review and update clinical support documentation</p> <p>* Review HRA and other screening info</p> <p>* Refer, counsel and educate based on HRA and Screenings</p> <p>* Document ICD-10 codes each calendar year for CMS to recognize the patient continues to have the condition</p>
POST VISIT		<p>Check out:</p> <ul style="list-style-type: none"> <li>* Schedule next AWV One year + One day out</li> <li>* Provide Patient's Visit Summary</li> </ul>		