

## August Special Event: Physician Coding and Revenue Boot Camp

MetroCare invites physicians and their coding and billing staff to participate online together with coding expert Karen Scott during this web event which is pertinent for both providers who use coders and those who do their own coding.

This should be a great opportunity for physicians to engage in discussion with their staff who participate in various aspects of documenting, coding, billing, and posting receivables or denials in the practice as Karen covers the following important topics:

- Importance of Understanding the Official Coding Guidelines
- E&M Documentation and Coding
- Using Modifiers
- HCC (diagnostic) Documentation and Coding
- CPTII Quality Reporting Codes

**4.0 hrs AMA PRA Category 1 CME  
for providers**  
**4.5 hrs AAPC CEU  
for coders/billers/mgt**

Please include as many of your staff as you wish to participate in this webinar. We suggest that, if possible, you view it together at your office to allow for private discussion amongst yourselves regarding your specific workflow. You will be able to unmute yourselves for interactive discussion and questions with Karen and other participants. **AUGUST 25 12:00-4:30**

[CLICK HERE FOR INFO/RSVP](#)

**\*Accreditation**

This activity has been planned and implemented in accordance with the Essential Areas and Policies of the Accreditation Council for Continuing Medical Education through the joint providership of Methodist Le Bonheur Healthcare and MetroCare Physicians.

Methodist Healthcare is accredited by the Accreditation Council for Continuing Medical Education to provide continuing medical education for physicians. Credit

Methodist Le Bonheur Healthcare designates this live activity for a maximum of 4.0 AMA PRA Category 1 Credits . Physicians should claim only the credit commensurate with the extent of their participation in the activity.

## SAVE THE DATE: METROCARE ANNUAL MEETING NOV 8 6 PM

Members, be sure to plan on attending the MetroCare Physicians Annual Meeting this fall at the Chickasaw Country club. We have moved the date this year to early November to accommodate many members who have a busy October.

Monica Wharton, EVP and COO of Methodist Le Bonheur Healthcare has agreed to speak and to address questions regarding the upcoming implementation of the Epic EHR at MLH.

Dr. Carter Towne will give updates on MetroCare and HealthChoice contracts and other business.

## Protecting and Educating Against Workplace Violence an SVMIC Webinar

Thursday August 17 NOON

[click here for info/registration](#)

## Recognition and De-escalation of Potentially Violent Behavior a Rational Reactions Webinar

Wednesday Sept 20 NOON

[click here for info/registration](#)

### GRANTS FOR CHILD MEDICAL EXPENSES

Families who have commercial health coverage but may have children's health expenses (OT/PT/DME/hospital bills) exceeding what they can afford or pay without financial hardship may apply to the UnitedHealthcare Foundation for a grant to help cover those expenses.

The family's commercial coverage does not have to be from UHC. The time-sensitive application must be submitted within 60 days of the incurred expense for which the funds will be applied.

Please keep this option in mind for your patients who may qualify. Click the link for the pamphlet and then take a look at the online application so that you may help ease some stress for your patient families. [Click here for brochure](#)

[CLICK HERE FOR ACCESS TO THE  
ONLINE APPLICATION](#)

### Popular Coding Topics Repeated in August

August 11: 9AM Dissecting and Coding Op Notes  
1PM 3 Hours on Modifiers and POS  
August 8 and 16: One Hour on Modifier 25

### SEPTEMBER ICD 10 2024 UPDATES

MetroCare will host live ICD-10-CM Updates webinars in four identical sessions on **Sept 8 and 13 at 9AM and 1 PM.**

### SVMIC Monthly Lunchtime Webinars

Practice management experts give these excellent monthly presentations from a risk management perspective. These are all at NOON

**JUL 27: OSHA for Medical Practice Staff**

**SEP 14: Telemedicine Updates**

**OCT 12: Clinical Documentation**

**NOV 9: Billing and Supervising AP Practitioners**

[CLICK HERE TO ACCESS EVENT CALENDAR FOR  
REGISTRATION AND MORE INFO.](#)

## We Are Here to Assist You

A dedicated team of professionals is committed to assuring MetroCare physicians have the tools and resources to achieve success with the changes required by transition to value-based healthcare.

**T. Carter Towne, MD**  
Chairman

t 901.360.1360

[carter.towne@metrocarephysicians.com](mailto:carter.towne@metrocarephysicians.com)



**Taylor Bailey, MHA, SHRM-P**  
Executive Director

t 901.261.7804

[taylor.bailey@metrocarephysicians.com](mailto:taylor.bailey@metrocarephysicians.com)

### Clinical Services

**Fran Parker**  
Provider Relations and  
Quality Improvement

t 901.261.7791

[fran.parker@metrocarephysicians.com](mailto:fran.parker@metrocarephysicians.com)

**Wendy Hughes, LPN**  
Quality Reporting Coordinator

t 901.261.7790

[wendy.hughes@metrocarephysicians.com](mailto:wendy.hughes@metrocarephysicians.com)

### Education Services

**Donna Pendergrass, MD, CPPM,**  
CPCO Communications Director

t 901.261.7796

[donna.pendergrass@metrocarephysicians.com](mailto:donna.pendergrass@metrocarephysicians.com)

### Credentialing Services

**Kelly Jordan, CPMSM**  
Credentialing Manager

t 901.261.7797

[kelly.jordan@metrocarephysicians.com](mailto:kelly.jordan@metrocarephysicians.com)

**Teresa Stacks**  
Credentialing Specialist

t 901.261.7792

[teresa.stacks@metrocarephysicians.com](mailto:teresa.stacks@metrocarephysicians.com)

**MetroCare Physicians telephone**  
**901.360.1360 fax 901.360.1336**