



A METROCARE PHYSICIANS PUBLICATION

August 2025

SAVE THE DATE: NOV 5 ANNUAL MEETING

New Practice Project Successes and Comprehensive HealthChoice HealthPlan and Benefits Offerings

MS Medicaid Changes Effective JULY 1: UHC is OUT TrueCare is IN

Participating with MS Medicaid as a TrueCare provider requires credentialing a provider directly with TrueCare. MetroCare does not contract with TrueCare. Click here for details.

If your practice has not paid 2025 dues you should have received a termination notice by US Mail.

Tips for Quality Measure Success: Documenting Frailty and Advanced Illness

HEDIS® measures, used to drive improvement efforts surrounding best practices, are often of no benefit or even a detriment to the quality of life for older adults with limited life expectancy or disabilities that interfere with measure compliance.

Hospice patients are automatically excluded, but other frail patients with advanced illness can only be excluded at this time by coding and billing specific diagnostic codes within specific parameters.

click here for detailed example

Laurie King, RN, HealthChoice will present a lunchtime webinar on **Documenting Frailty and Advanced Illness** to explain the background, process, and value behind documenting and reporting these diagnoses.

Thursday Sept 18 12:15 RSVP here

Cigna Removes 96 Codes from Authorization Requirements: click here for details

MidSouth MGMA Special Event open to **NON** members:

Breakfast Meeting August 21 8:00 AM Featuring SVMIC Practice Services and speaker Gretchen Napier

Topic: Turning Workplace Friction into Function

The MidSouth Chapter of the Tennessee Medical Group Management Association invites nonmember administrators who have interest in leadership and professional development to join us for a breakfast program August 21 at 8:00 AM. MS MGMA brings special programming and access to state level monthly webinars and biannual state conferences, training for certification, and networking opportunities with administrators from other area practices.

If you are interested in attending, please contact Donna Pendergrass, president MS MGMA donna.pendergrass@metrocarephysicians.com or click here to register

**This is not for coding.

There is **no continuing education credit** for this meeting.

LUNCHTIME WEBINARS:

Succeeding with the Controlling **Hypertension Quality Measure July 30** Tips from our quality attestation expert to improve your performance from HealthChoice quality attestation expert Laurie King, RN

Official Coding Guidelines July 23 NCCI Edits and Modifiers August 13 or 20

Specialty Coding Classes

We have begun to repeat the live specialty coding programs from the first half of the year for those who missed them

July 18: 9 AM Op Notes

1 PM Preventive Services for **Medicare and Commercial Plans**

Aug 6: 9 AM Three Hours on Modifiers

1 PM Coding Integumentary

Aug 9: 9 AM Coding Pediatrics

1 PM Coding SDOH

Sept 5: 9 AM or 1 PM ICD 10 Updates

ICD 10 Updates Sept 9: 1 PM Sept 24: 9 AM ICD 10 Updates

click here for more webinar info/rsvp

We Are Here to Assist You

A dedicated team of professionals is committed to assuring MetroCare physicians have the tools and resources to achieve success with the changes required by transition to value-based healthcare.

Jimmie Mancell, MD Chairman

Clinical Services

t 901.360.1360 jimmie.mancell@metrocarephysicians.com

Education/Event Calendar

Education Services

Fran Parker **Provider Relations and Quality Improvement** t 901.261.7791

fran.parker@metrocarephysicians.com

Wendy Hughes, LPN **Quality Reporting Coordinator** t 901.261.7790

wendy.hughes@metrocarephysicians.com

Donna Pendergrass, MD, CPPM, **CPCO Communications Director** t 901.261.7796 donna.pendergrass@ metrocarephysicians.com

MetroCare Physicians telephone 901.360.1360 fax 901.360.1336

Taylor Bailey, MHA, SHRM-P **Executive Director** t 901.261.7804

taylor.bailey@metrocarephysicians.com

Credentialing Services

Kelly Jordan, CPMSM Credentialing Manager t 901.261.7797 kelly.jordan@metrocarephysicians.com

Teresa Stacks Credentialing Specialist t 901.261.7792 teresa.stacks@metrocarephysicians.com