Cigna 4th 2023 Quarter Provider Education Updates:

- Digital ID Cards
 - o Benefit Elig ID Cards Flyer
- <u>COVID-19 Updates</u> October 5, 2023
 - o Frequency limitation for COVID-19 laboratory services effective 12/21/2023
- Q3 Cigna Network Newsletter
 - Digital provider newsroom replacing Network News page 3
 - o Digital Solutions Webinar Schedule page 11
 - Long COVID billing guidance page 29
 - $\circ\quad$ Verifying eligibility for patients with third party-administered plans page 30
 - Cigna Healthcare Reference Guides page 43
- Coverage Policies
 - Preventive Care Services
- Clinical, Reimbursement, and Administrative Policy Updates: October 2023
- Master Precertification List November 2023
 - Changes to precertification list <u>January 2024</u>
- Medical Necessity Review November 2023
- Clinical Claim Review Non-payable reason codes: <u>June 2023</u>
- Specialty Medical Injectables with Reimbursement Restrictions October 2023
- Code Editing Guidelines December 2023
- Drug Prescription List Changes effective 1/1/2024
- <u>CultureVision</u>