

Claims and documentation submission

The required office notes must be submitted via the dedicated fax number, 833.462.1360, or to

Modifier25MedicalRecords@Cigna.com. Claims should continue to be submitted electronically and must have the attachment indicator selected. Claims and documentation will also be accepted via mail.

- Please include a cover sheet with the following information when submitting required office notes via fax or email: Provider or billing name
- Provider Taxpayer Identification Number (TIN)
- Alternate Member Identification (AMI)
- Patient name
- Date of service