

Overview

- MLH Epic Transition October 5th
- MLH is Maintaining, No Training, No Access after October 5th
- This is not the same as Baptist EPIC
- Hospitals and Practices are changing to EPIC
- Surgery centers not changing
- MLH is maintaining full operational schedule around this transition, including physician groups



Overview

- Epic Hyperspace
 - REQUIRES TRAINING
 - Full EPIC access, comparable to full Cerner
 - For providers who perform services and will document on patients in MLH hospital settings
- EPIC Care Link
 - DOES NOT REQUIRE TRAINING
 - Read only access, comparable to MyMLHPatient
 - For all office staff
 - For providers who do not perform services or document on patients in MLH hospital settings
 - For providers with Affiliate Status
 - For referrals to MLH for imaging, lab, etc.
 - Managed by practice site admins



EPIC Hyperspace

- Training Required in EPIC University
 - Part 1- Knowledge Testing
 - Based on specialty
 - Some providers may be in multiple “tracks”
 - In person classes available through September 27th
 - Classes vary on site/specialty availability
 - May have met requirement via Test Out
 - Part 2- User Settings Lab
 - Assigned to most providers
 - In person only option
 - Time to set up personalization
 - Personalization from Baptist EPIC do not transfer
 - Some providers are also super users, which require additional training



EPIC Hyperspace

System Announcement

Date Started:	August 6, 2024
Date Ended:	August 12, 2024
Positions Receiving:	Global - PowerChart, FirstNet, SurgiNet, oneChart Ambulatory

Important Information - Please Read

EPIC - COMPLETE YOUR TRAINING

MLH is going live on Oct 5 with Epic. Training has begun. If you have not registered for training or completed your training, please visit this link to learn more: <https://www.methodistmd.org/epic/>

Our organization has a no pass, no access policy. Our training window ends September 27. Please register. If you have questions, please send an email to EpicTraining@mlh.org <mailto:EpicTraining@mlh.org>.

Associates - For questions or concerns, please call the Help Desk at 516-0000.
Physicians - For questions or concerns, please call the Help Desk at 516-3111.

Don't show again until new information has been posted.

Print Close



EPIC Hyperspace

- We receive reports of providers training status and communicate with your practice
 - Tracks assigned, courses registered, absences, and completion
- Providers on EPIC training roster are compared with our roster from credentialing database and reviewed by your practice
- Also working with medical staff to ensure that providers who can utilize EPIC Care Link are not trained unnecessarily
- Some practices have provided a “physician manager” who can track the progress of their partners in EPIC University



EPIC Care Link

- Each practice is a “site”
 - If your practice has multiple locations, each location can be its own site or the entire entity can be a site
- Request Site by August 30th to ensure access on October 5th
 - MetroCare has communicated this to your site admins (if we have that information) OR it was sent to the practice administrators
 - Be mindful of fall break and if your site admin will be OOO
- Site Admins
 - Will manage access for your staff
 - This expedites current timeline for MyMLHPatient
 - Highly recommend a 2nd site admin is named during registration



EPIC Care Link

- EPIC Care Link with MetroCare
 - Receiving reports on site registrations
 - Working through MLH reporting to ensure all sites register correctly
 - Created instructional video and sent information to practices August 15th
- If you cannot find something in EPIC, go back to CERNER on MyMLH
- Example 1- Patient scheduled for surgery September 30th, patient has procedure, patient discharged
 - Practice may need to use MyMLHAccess to get notes for billing
- Example 2- Patients having procedures at MLH last week of September
 - If possible, providers need to close out Op Notes/Discharge Summaries ASAP



Dates to Know

- Friday August 30th
 - EPIC Care Link Site Requests Due
- Friday September 27th
 - Last Day for training on EPIC Hyperspace
 - This day may not have every class for every specialty, please look in EPIC University to verify availability
- Mid/End of September
 - Usernames and temporary passwords for all requested users for EpicCare Link sent to site admins
- Saturday October 5th
 - GO LIVE FOR EPIC AT MLH
- Tuesday December 31st
 - Last Day for Cerner and MyMLHPatient



Follow Up

- One on One Meetings
 - We are requesting one on one meetings with a handful of practices
 - Larger “sites” with providers that utilize Hyperspace and Care Link
- Hyperspace
 - Updating with training status
 - Email for assistance with Provider Training: EpicTraining@mlh.org
- EPIC Care Link
 - Updating with registration status
 - [EPIC Care Link Site Requests](#)
 - [EPIC Care Link Instructional Video](#)

