



## FedEx employees will have UnitedHealthcare, Surest and Optum benefits on Jan. 1

We're excited to announce that, as of Jan. 1, 2024, we'll be providing benefits for FedEx and their employees nationwide. This means that you may notice an influx of patients who can access the suite of UnitedHealthcare, Surest and Optum benefits.

We understand how important your patients are to you and want to help you give them the best experience possible. To do that, you need to be well-informed. That's why we're sending you information to help you prepare.

### What this means for you

Beginning Jan. 1, 2024, you may see an increase in patients who now have access to the following benefits and products:

- [UnitedHealthcare traditional health plan offerings](#)
- [Optum behavioral health](#)
- [Optum pharmacy](#) and [Optum specialty pharmacy](#)
- [Surest \(Your Choice\)](#)
- [Level 2](#) (a product designed to support the unique needs of patients with Type II diabetes)

You can learn more about our products at [UHCprovider.com](https://UHCprovider.com).

### Not familiar with Surest?

We understand there's been some confusion around patients with Surest plans, formerly known as Bind. Here's some key information to help you understand your participation in this plan:

- Surest is now a UnitedHealthcare company
- Patients with a Surest plan are in network with UnitedHealthcare and can access care at your practice
- Surest plans fall under your UnitedHealthcare commercial contract and payment appendix

### [Learn more about Surest](#)

### More information

Over the next 4 months, we'll send you more information so you can help these patients as they transition to UnitedHealthcare offerings.

### Questions?

- Chat with a live service advocate when you sign in to the UnitedHealthcare Provider Portal (on the [Contact Us](#) page), 7 a.m.–7 p.m. CT, Monday–Friday
- Surest Provider Services 844-368-6661
- UnitedHealthcare Provider Services **877-842-3210**