

HUB RISK SERVICES

# Healthcare

Best practices created with world-class solutions, policies, and procedures.

HUB International has developed and integrated the **H.E.A.L.S.** approach in order to support healthcare organizations with adherence to regulatory demands and operational cohesion.

**H** (Healthcare Clinical Expertise)  
**E** (Education/Training)  
**A** (Anticipation of Emerging)  
**L** (Long-Term Healthcare Industry relationships)  
**S** (Clinical, and Regulatory Safety Experts)

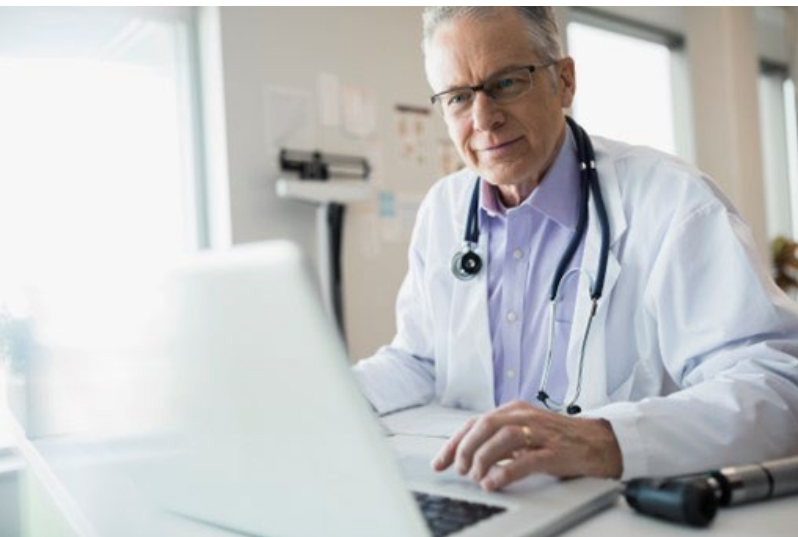
HUB Risk Services can assist in developing world class solutions, policies and procedures based on best practices to address the issues impacting your institution. Our Risk Services team is comprised of degreed and certified professional representing a broad range of safety, security, and additional risk management disciplines.

## Practice Solutions

- Clinical Risk Assessments/GAP Analysis
- Environmental Risk Assessments/GAP Analysis
- Clinical Risk Mitigation Leadership Consultation
- Education and Training
- Enterprise Risk Management
- Cyber Risk Consultation
- Complex Risk Guidelines
- Organizational Resilience Evaluations
- Catastrophe Modeling
- Tailored Healthcare Resources\*

## Risk Management Information Systems (RMIS)\*

- HUB RMIS can significantly help reduce risk by centralizing and automating your organization's risk management processes.
- HUB RMIS can identify patterns and trends that may indicate potential risks which allows for more efficient decision-making in order to implement proactive measures to prevent losses.
- HUB RMIS supports real-time data and reporting, enhancing communications across departments, ensuring compliance throughout your organization.



## Regulatory Compliance Assistance

- Centers for Medicare and Medicaid Services (CMS),
- Centers for Disease Control (CDC),
- Environmental Protection Agency (EPA),
- Occupational Safety and Health Administration (OSHA),
- Joint Commission (TJC),

## Strategic Partnerships

- Cyber Security – NetDiligence
- Clinical RM Assessments
- Background and Motor Vehicle Records
- Employee Handbook Review – GuardianHR
- Learning Management System Solutions\*
- Disaster Recovery Services
- Digital Fleet Solutions

## Clinical Risk Management Expertise

- Assistance with development and customization of patient safety strategies
- Enhancement of leadership knowledge in clinical risk mitigation and patient safety science
- Use of best practice and evidenced based practice review tools to identify organizational risks
- Reduction in the overall cost of risk management
- Collaborative partnerships with the focus on prioritized risk reduction
- Virtual consulting

## Tailored Healthcare Staff Education

- A formal, documented competency validation process for clinical staff, managers, supervisors, and charge nurses on hire and annually is an important component of a comprehensive risk management program
- Healthcare environmental risk management and safety
- Identification of actual or potential hazards a healthcare facility, such as equipment and improper storage of hazardous materials

## Organizational Resilience

Using an Enterprise Security Risk Management framework, the Organizational Resilience Practice within HUB's Risk Services Division supports client initiatives with a tailored, all-hazards, and threat-informed approach to retained risk within our domains of core competency:

- Cybersecurity Risk Management
- Crisis & Continuity Management Planning
- Physical Security & Violence Awareness
- Theft & Fraud Risk Management

We advise clients how to confidently identify, quantify and reduce risk through tailored solutions. By doing so, we help clients **protect profits, cultivate workforce vitality, and build resilience** to be prepared for tomorrow.

\* Service may require fee