

2022 HCC CODING LIVE SEMINAR
Save the date for this important event
APRIL 20, 2022 Chickasaw Country Club

****afternoon biller/coder program, evening physician/APP program ****

No Surprises Act

This bi-partisan legislation, aimed at protecting the commercially insured, and to some extent the uninsured, became law on January 1, 2022.

The NSA was enacted especially for those times when the patient has no control over choice of an in-network provider or ancillary service, though their procedure is scheduled in an in-network facility, such as when an anesthesiologist or radiologist used by the facility happens to be out of network. It extends a protection similar to the Medicare Advance Beneficiary Notice for commercial and self-pay patients, and fortifies rules for emergency care to be generally covered as in-network regardless of facility or provider.

The NSA also protects those patients who are uninsured, or insured patients who are electing to self-pay for elective procedures or out of network doctors, by requiring a reasonable good faith estimate for physician fees prior to scheduling. If a patient schedules a non-covered appointment or procedure three days in advance, the physician is required to provide a good faith estimate of cost at least 24 hours prior to the encounter.



[Click here](#) for information on Good Faith Estimates.

[Click here](#) for a detailed overall summary of the NSA from the Kaiser Family Foundation. [Click here](#) for CMS facts sheets.

SVMIC Monthly Practice Management Webinars

We are pleased to announce our 2022 schedule for monthly lunchtime webinars with SVMIC. Practice management experts give these excellent presentations from a risk management perspective.

FEB: OSHA for Managers and OSHA Officers

MAR: Compliance and Audits: Why You Should Audit Before the Government Does

APR: Bankruptcy Basics

MAY: Telemedicine

JUN: Front Desk Best Practices

JUL: Disaster Prevention

AUG: Supervising Billing for Advance Practice Providers

SEP: How to Terminate an Employee

NOV: Addressing Bias in Your Practice

DEC: What is Medical Practice Services?



SVMIC NEW EMPLOYEE HALF DAY WEBINAR May 12 from 9:00 AM-12:00

This virtual program includes instruction in three areas most pertinent for all new employees in a medical practice:

-HIPAA

-OSHA

-Dealing with Difficult Patients

[click here](#) for more

NEW EDUCATION : TREATING OBESITY

A Two Part Series

Sarah Exum, Obesity Educator with Novo Nordisk, will present a two-part series of brief lunchtime webinars focused on understanding obesity as a chronic disease that requires long term treatment and will discuss causes, diagnosis, and treatment options, directing us to further educational resources.

Part One: Thursday, March 3 at 12:15

A Closer Look at Obesity: Recognizing Obesity as a Chronic Disease.

[Click here](#) to register.

Part Two: Tuesday March 8 at 12:15

Exploring Obesity Management: Practical Approaches to Managing Obesity in Clinical Practice

[Click here](#) to register.

Registrants will receive a Web link by email one day prior to the program.

UHC Appeal Letters Going Digital

Beginning March 4, 2022 UnitedHealthcare will no longer mail appeal decision letters for MA and commercial plans. They will be viewed digitally in your provider portal starting on the day that they are generated. [Click here for details](#)

New Cough Codes 2022

Did you notice? Cough symptom codes have been expanded to about 15 specific codes. [For details click here for AAPC website](#)

Dues statements are coming in FEB

Patient Postcards



Sometimes a simple reminder can be a valuable tool. HealthChoice has developed a postcard template to be customized for your needs regarding appropriate response for various levels of illness. Please contact Wendy.Hughes@metrocarephysicians.com for more information

We Are Here to Assist You

A dedicated team of professionals is committed to assuring MetroCare physicians have the tools and resources to achieve success with the changes required by transition to value-based healthcare.

T. Carter Towne, MD Chairman

t 901.360.1360

carter.towne@metrocarephysicians.com

Taylor Bailey Executive Director

t 901.261.7804

taylor.bailey@metrocarephysicians.com

Clinical Services

Fran Parker Provider Relations and Quality Improvement

t 901.261.7791

fran.parker@metrocarephysicians.com

Wendy Hughes, LPN Quality Reporting Coordinator

t 901.261.7790

wendy.hughes@metrocarephysicians.com

Education Services

Donna Pendergrass, MD, CPPM, CPCO Communications Director

t 901.261.7796

donna.pendergrass@metrocarephysicians.com

metrocarephysicians.com



Credentialing Services

Kelly Jordan, CPMSM Credentialing Manager

t 901.261.7797

kelly.jordan@metrocarephysicians.com

Teresa Stacks Credentialing Specialist

t 901.261.7792

teresa.stacks@metrocarephysicians.com

MetroCare Physicians

telephone 901.360.1360

fax 901.360.1336