

## NEW UHC POLICY APRIL 1

When the same provider bills the fee for the professional component for interpretation of imaging with a modifier 26 or as global, on the same date of service with an E & M service:

Compliant coding prohibits billing the professional component without recording the full interpretation in the patient's record by the billing provider.

Beginning April 1, UnitedHealthcare will require submission of the interpretation via their portal or the clearinghouse concurrently with claim.

If the interpretation is not submitted either through the portal or at the clearinghouse, a smart edit will be triggered by the claim that will not pay the PC. Only the technical component will be paid. [FAQs here](#)

## Creating a Specialist Referral for UHC MA patients in UHC portal: View the video

Monica Blackwell of UnitedHealthcare and Fran Parker of MetroCare presented a webinar covering specific plans and specialties involved, how to and who from your practice should access the portal to create/receive the referrals before the May 1 implementation of the UHC MA PCP referral requirements for some UHC MA plans. [Click here](#) to access the video and slide deck links from our webpage or Contact: [Fran.Parker@metrocarephysicians.com](mailto:Fran.Parker@metrocarephysicians.com)

## CIGNA SIGNIFICANTLY INCREASES UTILIZATION MANAGEMENT SERVICES (AUTHORIZATIONS) BY EVICORE effective MARCH 7

Evicore offers webinars on Tuesdays and Thursdays with detailed plan-specific training for portal use as well as provider forums and tutorials.

The Evicore Provider hub is filled with resource materials of all types. [CLICK HERE](#) for the information site.

[click for webinar registration](#)

E&M Level 4&5  
Lunchtime Web  
Session  
for Physicians and  
Coders

May 13 or 20  
12:15 [click here](#)

**Patients across the US with coverage under the New York City Employees (NYCE) health plan have a new self-funded plan with a new member card: new payer ID needed for clearinghouse set up. [details here](#)**

## **CREDENTIALING: TIMELINES and PROCESSES**

**In Person Meeting for Credentialing Staff  
Two Sessions APR 29 OR MAY 6 8:30 AM**

Meet in person for a brief presentation and discussion with our Credentialing Team, Manager, Kelly Jordan and Credentialing Specialist, Teresa Stacks, along with Fran Parker, Provider Relations, who will give detailed information about the credentialing process, payer notification, and provider loading by the payers to give your practice pointers on the most efficient ways to onboard new providers as well as what to expect along the way.

**RSVP REQUIRED. [click here to reserve ROOM CAPACITY FOR 20 ATTENDEES.](#) Light breakfast foods will be provided.**

**MetroCare Offices  
1661 International Drive suite 130  
Memphis, TN 38120**

## **SPRING E&M EMPHASIS**

**Apr 15/22: One Hour on Modifier 25**

**May 1/8 9 AM: Three Hour E&M Deep Dive**

**May 13/20 Lunchtime: E&M Levels 4 and 5**

### **SVMIC Noon Practice Management Webinars**

**Apr 9: Front Desk Best Practices**

**May 14: Health Literacy: Improving Patient Communication**

**Jun 18: Make Kind & Honest Feedback a Team**

**Jul 23: Patient Experience: More Than Customer Service Aug 20: Revenue Cycle Management**

**Sep 24: Navigating the No Surprises Act: Ensuring Compliance**

**Oct 22: HR Do's & Don'ts**

[click here for more webinar info/rsvp](#)

## **We Are Here to Assist You**

A dedicated team of professionals is committed to assuring MetroCare physicians have the tools and resources to achieve success with the changes required by transition to value-based healthcare.

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